

Hoe gesprek aangaan met bewoners

Basic Helping Skills

1. Confidentiality
2. Communication concern
3. Non-verbal skills
4. Praising openness
5. Validating
6. Putting aside your personal values
7. Not giving advice
8. Selfcare

Overall Skills

- Respecting participants
- Understanding cultural, gender and linguistic

Basic Skills added by Felicia

- Selfcare
- Reflection
- Structure, Engagement, Nurture, Challenge